

DOIT MASTER AGREEMENT NUMBER:

**B-03-013**

DOIT APPROVAL DATE:

**7/8/2003****VENDOR NAME:** **MCI WORLDCOM Communications, Inc.****FEIN:** **47-0751768****SERVICE/PRODUCT NAME:** **Local Exchange Service: ISDN PRIs with DID Service****SERVICE/PRODUCT DESCRIPTION:**

MCI is one of the nations largest Competitive Local Exchange Carriers (CLECs). It owns and operates fiber optic networks and local switching systems to deliver Local Service in the greater Hartford and Stamford areas (see Service Availability tables for specific coverage areas). Local service includes:

- 911/E911
- Directory listing
- Directory assistance
- Operator and customer services (7x24x365)
- Telephone number assignment
- Service access codes (800/888 and 700 numbers)
- Telecommunications Relay Services
- Equal access (1+ dialing)
- Local number portability

Local ISDN Primary Rate Interface (PRI) is a high-speed ISDN connection (1.544 megabits/second) that can provide voice, data or video service. PRI is the ISDN equivalent of a T1 line. With PRI, a customer can predefine the number of channels used for specific types of calls. So whether it's voice, data, or video, PRI can help maximize the network's efficiency.

Local ISDN-PRI standard features and capabilities include:

- **Direct Inward Dialing (DID):** Local ISDN-PRI supports DID to stations on a per-call basis.
- **Non-Facilities Associated Signaling (NFAS):** With NFAS, a single D channel on one facility may be configured to control the signaling for B channels on other T-1 facilities.
- **Back-up D Channel:** The State may configure a Back-Up D channel on a separate facility, which will automatically switch over should the State's primary D channel fail. This is important in large NFAS trunk groups as it prevents total service outage should the primary D channel fail.
- **Calling Line ID:** This feature provides the State with Calling Line ID associated with the BTN of the originating number. The State may use Calling Line ID information for data mining and call routing applications.
- **Calling Station Identification:** The WorldCom network transports and delivers Calling Station Identification in the calling party information, if received from the CPE. The State may use this feature for number screening, routing and processing.
- **Call by Call Service Selection:** With this feature, the State can indicate the type of call desired on a per-call basis. This eliminates the need to dedicate specific channels for inbound or outbound.
- **Virtual Facility Groups (VFGs)** - VFG's allow for the allocation of circuit capacity (not physical circuits) for a given service type (inbound and outbound calls).
- **Calling Station Identification Delivery (CSID) (Outbound):** The WorldCom network transports and delivers CSI in the calling party information – if received from the customer premises equipment (CPE) – for number screening, routing, and processing. Note: WorldCom is only responsible for passing CSID values associated with WorldCom service. WorldCom customers who have dual service providers will need to be made aware of this rule as it may affect the called party's ability to display CNAM information for local exchange

carrier (LEC) owned direct inward dialing (DID) numbers. WorldCom customers should set up their private branch exchange (PBX) to only pass WorldCom DIDs to the WorldCom switch and the other providers' DIDs to their switch. ISDN-PRI customers must have CPN Delivery enabled. Privacy must not be selected when ordering ISDN-PRI.

- **Caller Name (CNAM) Display:** This term refers to the actual display itself of the caller's name following the number on a called party's caller ID display box. This term also refers to WorldCom's responsibility to our Local service customers to take all reasonable measures within our means to ensure that the called party's local service provider can accurately retrieve and display the caller's name information on the called party's caller ID display box. CNAM Display is only available if calling Party number (CPN) delivery is enabled. When the caller's number is not delivered to the called party, the called party's local service provider is unable to retrieve and display the caller's name. Retrieving and displaying the caller's name is always the responsibility of the called party's local service provider.

**SERVICE LEVELS:** WorldCom does not offer SLAs for local service; however the following repair statistics apply.

**Mean Time to Repair (MTTR)**

- Priority 1: 4 hours
- Priority 2: 8 hours
- Priority 3: 12 hours
- Priority 4: 24 hours

**SERVICE AVAILABILITY/LIMITATIONS:**

See attached Current Availability of Services table.

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VENDOR NAME: MCI WORLDCOM Communications, Inc.						VENDOR FEIN: 47-0751768			
SERVICE NAME: Local Exchange Service: ISDN PRIs with DID Service									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	06/09/03	07/08/03	1		ISDN PRI - Hartford	ea	\$0.00	\$0.00	\$337.79
Delete	06/09/03	10/31/03	1		ISDN PRI - Hartford	ea	\$0.00	\$0.00	\$337.79
Add	10/17/03	10/31/03	1		ISDN PRI - Hartford	ea	\$0.00	\$0.00	\$331.03
Add	06/09/03	07/08/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.322
Delete	06/09/03	10/31/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.322
Add	10/17/03	10/31/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.32
Add	06/09/03	07/08/03	3		Local Number Portability (per PRI) - Hartford	ea	\$0.00	\$0.00	\$48.00
Add	06/09/03	07/08/03	4		ISDN PRI - Stamford	ea	\$0.00	\$0.00	\$404.94
Delete	06/09/03	10/31/03	4		ISDN PRI - Stamford	ea	\$0.00	\$0.00	\$404.94
Add	10/17/03	10/31/03	4		ISDN PRI - Stamford	ea	\$0.00	\$0.00	\$331.03
Add	06/09/03	07/08/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.322
Delete	06/09/03	10/31/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.322
Add	10/17/03	10/31/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.32
Add	06/09/03	07/08/03	6		Local Number Portability (per PRI) - Stamford	ea	\$0.00	\$0.00	\$27.60
Add	06/09/03	07/08/03	7		Federal Subscriber Line Charge per ISDN PRI Line - Hartford/Stamford	ea	\$0.00	\$0.00	\$193.92